

## Overview of the REF

**Provide a single accessible network of support that meets the needs of both employers and individuals**

Improve joint  
planning  
between all  
key  
stakeholders

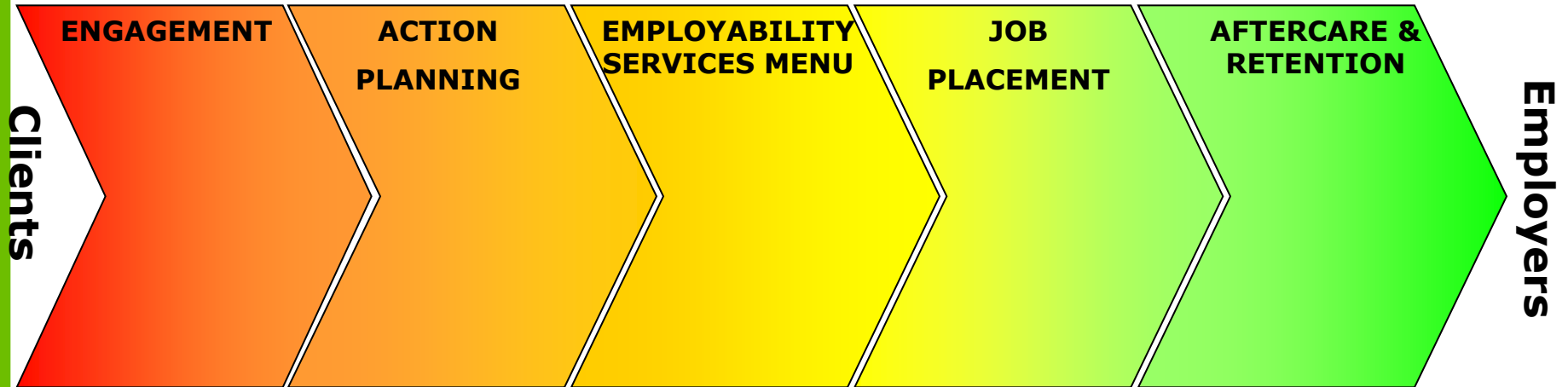
Create an  
employment  
ladder

Create a  
common  
assessment  
& tracking  
system

Benefit  
employers

One NorthEast, LSC, JCP, PCT, TUC, Tyne & Wear City Region,  
Northumberland LSP, Durham LSP, Tees Valley Unlimited, GONE,  
NEEC, VONNE, Sector Skills Councils, Local Authorities

# The REF Journey – Stage 1



Effective Case Management:  
Common Reporting, Definitions & Tracking System

**Annette Harrison**

**District External Relations Manager  
Jobcentre Plus  
Tees Valley**

# Sally Fraser

## Operational Manager

### Working Links

- **Flexible New Deal Phase 1**
- **Two Prime Providers – Working Links & A4E**
- **Closer Working Links**
- **One Customer – One Focus – Sustained Employment**

- **Employer Offer Forum**
- **Prime Providers**
- **Employer Engagement Team**
- **Local Authority Economic Development Team**
- **LSC/SFA**
- **TVR**

